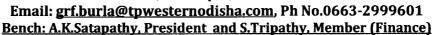
Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017





Ref: GRF/Burla/Div/JED/ (Final Order)/ 956(4)

Date: 30-6. 2025

Present:

Sri A.K. Satapathy, President Sri S.Tripathy Member(Finance)

1	Case No.	BRL/258/2025					
		Name & Address			umer No	Contact No.	
2	Complainant/s				2805-0286	8018340549	
3	Respondent/s	SDO (Elect), Jharsuguda-II			Division J.E.D, TPWODL, Jharsuguda		
4	Date of Application	20.06.2025					
	In the matter of-	1. Agreement/Termination X 2. Billing			g Disputes		
		3. Classification/Reclassificati on of Consumers	X	4. Contrac	nand /	X	
		5. Disconnection / Reconnection of Supply	X	apparat	6. Installation of Equipment & X apparatus of Consumer		
		7. Interruptions	X		8. Metering		
5		9. New Connection	X	10. Qu GSOP			
		11. Security Deposit / Interest	X	l .	fting of Service ion & equipments		X
		13. Transfer of Consumer Ownership	X	14. Vo	ltage Fluct	uations	X
	٠.	15. Others (Specify) -X					
6	Section(s) of Electricity A	ct, 2003 involved					
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √					
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004					
		3. OERC Conduct of Business) Regulations,2004					
:		4. Odisha Grid Code (OGC) Regulation,2006					
		5. OERC (Terms and Conditions for Determination of Tariff)					
		Regulations,2004					
	D. () «GIV» and	6. Others					
8	Date(s) of Hearing	20.06.2025					
9	Date of Order	30-6-2025					
10	Order in favour of	Complainant Respon	ıden	t	Oth	ners	√
11	Details of Compens awarded, if any.	NIL NIL					

Flace of Camp: ESO Office, Laikera

Appeared

For the Complainant- Sribanta Patel



For the Respondent - SDO(Elect), Jharsuguda-II, TPWODL.

GRF Case No-BRL/258/2025

Sribanta Patel At-Bhatlaida Dist-Jharsuguda Consumer No-4135-2805-0286 **VRS**

COMPLAINANT

SDO(Elect), Jharsuguda-II, TPWODL.

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

Member (Finance)

Member

Copy to: -Grievance Redressal Forum

(President) resident

Grievance Redressal Forum

- 1. Sri**Balko Place**, Ala Bratlaida, Dist-Jharsuguda. 2. Sub-Divisional Officer (Elect.) Jharsuguda-II, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
- 3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
- 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/258/2025)

156/

GRIEVANCE REDREESAL FORUM TPWODL, BURLA

60.-1777

Qtr.No.SD-6/2, Sourav Vihar, Near NAC Collegerievance redressal forum Burla-768017, Ph No.0663-2950601

Email:-Wesco_grf@ Yahoo. in

Received

Complaint No-

No.....

TPWODL, Burla 1) The name, details address and telephone no/mobile no. of the complainant with consumer no. SRIBANITA PATEL COB-4135-2805-0286 AT-BHATLAIDA MOB- 8018340549

2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

एकार कर्मान कर सारका वि कुरल दे हो के ने एक ने ने न कारकार कार かりまり とりん 1 たき12 かなりに かから のに 2020-2021 65112 をなりに をなって、 6718 41 カタウック 4 年から めのりのかの つらの みいでする しいれ 外見加り ちゅの の色のを おか かり とりをかかり つらの イヤイマーマーと 4) Relief sought for. 母門とりかっている でいてのであるのであるのである。 4) Relief sought for. 母門とりかっている。

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place: Lawrence.
Date: 20/6/25

signature of the Applicant